



Installation Manual for RESU10H(Type-C)

Compatible Inverter: SMA Sunny Boy Storage

LG Chem strongly advises to take due care in following LGC's RESU10H installation manual and user guide. A warranty claim is invalid if damage is caused by human error, inconsistent with the installation manual and/or the user guide.

Version 2.1



The information included in this manual is accurate at the time of publication.

However, this manual is subject to change without prior notice. In addition, the illustrations in this manual are meant only to help explain system configuration concepts and installation instructions.

Please note the image shown is for illustration purposes only.

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Safety

1.1 Symbols



Caution, risk of electric shock



Do not place nor install near flammable or explosive materials



Install the product out of reach of children



Read the instruction manual before starting installation and operation



Heavy weight may cause serious injury to the back



Do not dispose of the product with household wastes



Recyclable



Disconnect the equipment before carrying out maintenance or repair



Observe precautions for handling electrostatic discharge sensitive devices

1.2 Safety instructions

For safety reasons, installers are responsible for familiarizing themselves with the contents of this document and all warnings before performing installation.

1.2.1. General safety precautions

Over-voltages or wrong wiring can damage the RESU10H(hereinafter “battery pack”) and cause deflagration, which can be extremely dangerous.

All types of breakdown of the product may lead to a leakage of electrolyte or flammable gas.

Avoid installing the battery pack where flammable materials are stored. Do not install in places where explosive gas or chemicals are present.

During installation of the battery, the utility grid, solar input must be disconnected from the Battery Pack wiring. Wiring must be carried out by a qualified personnel.

Battery Pack is not user serviceable. High voltage is present in the device.

The electronics inside the Battery Pack are vulnerable to electrostatic discharge.

Be sure to be grounded before handling the battery pack.

Read the label with Warning Symbols and Precautions, which is visibly under to the Battery Cover (see Section 1.3)

1.2.2. Battery handling guide

- Store the product out of reach of children and animals.
- Store the product where it should be minimal dust and dirt in the area.
- Store at cool and dry place. (Do not store in greenhouses and storage areas for hay, straw, chaff, animal feed, fertilizers, vegetables or fruit products.)
- Store the product on a flat surface.
- Do not store this product in a place exposed to direct sunlight.
- Do not store the battery pack upside down on the ground.
- Notify your LG Chem regional contact if the product cannot be installed within 5 months after the manufacturing date. The product may require recharge.
- If the battery pack is installed in the garage then ensure the product is above the height of the vehicle bumper and/or door
- Do not connect the power cables at terminal block opposite direction.
- Do not put the battery pack upside down on the ground.
- Do not expose battery to open flame.
- Do not expose or place near water sources like downspouts or sprinklers.
- Do not place the product nearby highly flammable materials. It may lead to fire or explosion in case of accident.

- Do not disconnect, disassemble or repair by unqualified personnel. Services must be made by qualified personnel only.
- Do not step on the product or the product package. The product may be damaged.
- Do not place any foreign objects on the top of the Battery Pack and on the cooling fin.
- Do not charge or discharge damaged battery.
- Do not connect any AC conductors or Photo-voltaic conductors directly to the battery pack and should be only connected to the Inverter.
- The RESU battery pack has been certified IP55 and can be installed indoors as well as outdoors. However, if installed outdoors, do not allow the battery pack to be exposed to direct sunlight and water source as it may cause :
 - Power limitation phenomena in the battery
(with a resulting decreased energy production by the system)
 - Premature wear of the electrical/electromechanical components and mechanical components.
 - Reduction in performance, service life and possible damage of the battery
- A ventilated area is strongly recommended for handling the product.
- Only use the product with a LGC-authorized inverter. For a list of compatible inverters, go to : <http://www.lgesspartner.com>
- Do not touch if liquid is spilled on the product. There is a risk of electric shock. Handle the battery wearing the insulated gloves.
- Do not damage the unit in such ways as dropping, deforming, impacting, cutting or penetrating with a sharp object. It may cause a leakage of electrolyte or fire.

1.2.3. Response to emergency situations

The RESU10H battery pack comprises multiple batteries that are designed to prevent hazards resulting from failures. However, LG Chem cannot guarantee their absolute safety.

- If a user happens to be exposed to internal materials of the battery cell due to damage on the outer casing, the following actions are recommended.
 - Inhalation : Leave the contaminated area immediately and seek medical attention.
 - Eye contact : Rinse eyes with running water for 15 minutes and seek medical attention.
 - Contact with skin : Wash the contacted area with soap thoroughly and seek medical attention.
 - Ingestion: Induce vomiting and seek medical attention.

If a fire breaks out in the place where the battery pack is installed, perform the following countermeasures:

- Fire extinguishing media
 - Respirator is not required during normal operations.
 - Use FM-200 or CO₂ extinguisher for battery fire.
 - Use an ABC fire extinguisher, if the fire is not from battery and not spread to it yet.
- Fire -fighting instructions
 - 1. If fire occurs when charging batteries, if it is safe to do so, disconnect the battery pack circuit breaker to shut off the power to charge.
 - 2. If the battery pack is not on fire yet, extinguish the fire before the battery pack catches fire.
 - 3. If the battery pack is on fire, do not try to extinguish but evacuate people immediately.

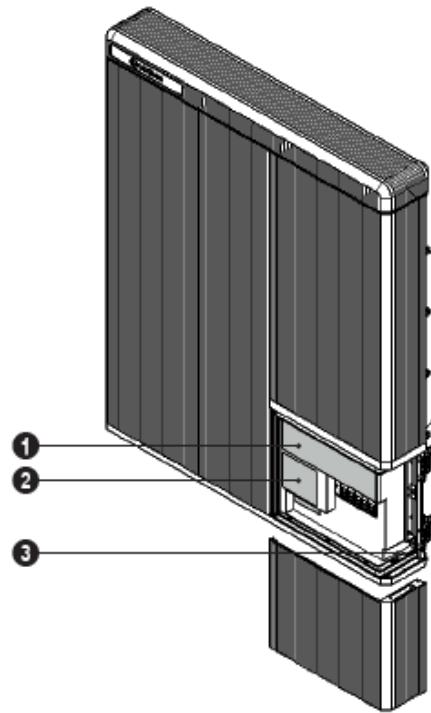
⚠ WARNING

There may be a possible explosion when batteries are heated above 150°C.
When the battery pack is burning, it leaks poisonous gases. Do not approach.

- Effective ways to deal with accidents
 - On land : Place damaged battery into a segregated place and call local fire department or service engineer.
 - In water : Stay out of the water and don't touch anything if any part of the battery, inverter, or wiring is submerged.
 - Do not use submerged battery again and contact the service engineer.

1.3 Warning label

Warning labels and other relevant labels are attached to the inside of the battery pack.

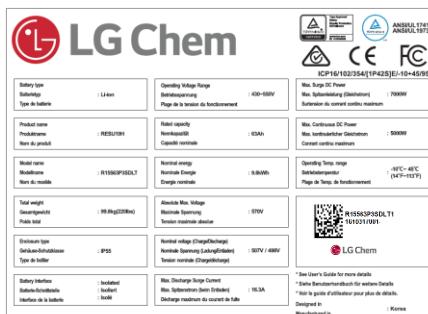


1. Warning label

DANGER / HIGH VOLTAGE INSIDE	
<p>Do not disassemble or repair. To avoid injury, electric shock or burns. Service by authorized personnel only. Do not charge or discharge at extremely low temperatures. It may lead to fault, electric shock or burns. Do not damage the unit in such ways as drop, deform, impact, cut or spear with a sharp object. It may cause electrolyte leakage. Measure the DC voltage before working in wiring box. WARNING: Battery system is a bidirectional source of voltage. Battery circuit breaker, and inverter must both be off, before working in the wiring box.</p>	<p>Do not attempt to break open the unit. The units are only serviceable by certified personnel. Do not touch ground or metal parts in the unit. There may be voltage on the lines to the Inverter. So please ensure the DC Disconnect is OFF before any work on maintenance. Also make sure that the DC Disconnect in the Inverter is also OFF during service/maintenance. Es kann Vorkommen, dass selbst im ausgeschalteten Zustand des Speichers eine Spannung zwischen der Batterie und Erde besteht. Also stellen Sie immer sicher, dass der DC-Trenner des Wechselrichters auch ausgeschaltet während der Wartung ist. Einzelne Personen können sich beim Anheben des Speichers verletzen. Holen Sie sich Hilfe, wenn sie den Speicher versetzen oder anheben müssen. Es kann Vorkommen, dass selbst im ausgeschalteten Zustand eines Erdabschlusses Strom fließt. Es kann vorkommen, dass geerdete Leiter doch nicht geerdet wurden und unter Strom stehen.</p>
<p>Verboten zu zerlegen oder zu reparieren, um Verletzungen wie Stromschlag oder Brände zu vermeiden. Höchstens bei -20°C darf geladen werden. Verboten zu tönen oder entladen. Es könnte zu Fehler, Stromschlag oder auch Brandgefahr führen. Schäden können durch Fallen, Deformieren, Stoßen, Schneiden oder Stochern mit scharfen Gegenständen verhindert werden. Es könnte dazu führen, dass Elektrolyt ausläuft. Messen Sie zuerst die DC-Spannung bevor Sie an Geräten arbeiten wollen. WARNUNG! Die Batteriesysteme sind ein bidirektionales System. Der Batterie-Freischalter und Wechselrichter müssen ausgeschalten sein bevor Sie an beiden Geräten arbeiten wollen.</p>	<p>Versuchen Sie nicht die Batterie aufzubrechen. Die Geräte sind nur durch zertifizierte Personen zu reparieren. In sofern ein Fall kontaktaufnehmen Sie bitte LG Chem ESS QA Abteilung (Direkter Kontakt-Nummer / E-mail : +82-43-219-2695 / soongkyu@lgchem.com). Do not place near open flame or incinerate. Keep out of reach of children or animals. Do not install this product in the place exposed to the direct sunlight.</p>
<p>- Ne pas démonter ou réparer pour éviter des blessures, chocs électriques ou brûlures. Seul un personnel de dépannage qualifié est autorisé à intervenir sur l'appareil. - Ne pas charger et décharger arbitrairement. Cela risquerait d'engendrer des défautes, chocs électriques ou brûlures. - Ne pas endommager l'appareil par des chutes, déformations, impacts, coupures ou par des objets pointus. Cela pourrait engendrer une fuite du liquide électrolytique. - Mesurer les tensions en continu avant déilage.</p>	<p>ATTENTION : le système de la batterie est une source de tension bidirectionnelle. Le débranchement du circuit de batterie et l'onduleur doivent être hors tension avant câblage. Ne pas tenter d'ouvrir l'appareil. Seul un personnel certifié est autorisé à intervenir sur l'appareil. Dans ce cas, veuillez contacter l'unité de service technique LG Chem ESS QA (Numéro direct de contact / E-mail : +82-43-219-2695 / soongkyu@lgchem.com). - Ne pas placer près d'une flamme ou incinérez le produit. - Tenir hors de portée des enfants ou des animaux. - Ne pas installer le produit dans un endroit directement exposé au soleil.</p>
<p>Battery type Batterietyp Type de batterie</p> <p>Li-Ion</p>	<p>Operating Voltage Range Betriebsspannung Plage de Tension de fonctionnement</p> <p>-405~650V</p>
<p>Product name Produktname Nom du produit</p> <p>PESU10K</p>	<p>Max. Surge DC Power Max. Spurige DC-Power Puissance de court-circuit maximale</p> <p>7000W</p>
<p>Model name Modellname Nom du modèle</p> <p>R1560(P3SDLT)</p>	<p>Relay capacity Relaiskapazität Capacité relais</p> <p>10A</p>
<p>Total weight Gesamtgewicht Poids total</p> <p>19 kg(20kg)</p>	<p>Normal energy Normale Energie Energie nominale</p> <p>9.6 kWh</p>
<p>Electrolyte type Geläufschicht Type de batterie</p> <p>PSS</p>	<p>Operating Temp. range Betriebstemperatur Plage de Temp. de fonctionnement</p> <p>-40°C ~ 40 °C (-40°F ~ 104°F)</p>
<p>Battery lifetime Batteriethelfe Durée de la batterie</p> <p>10 years</p>	<p>Max. Max. Voltage Maximale Spannung Tension maximale absolue</p> <p>570V</p>
<p>Normal voltage (Charge/Discharge) Normal Spannung (Laden/Entladen)</p> <p>507V / 48V</p>	<p>Normal voltage (Charge/Discharge) Normal Spannung (Laden/Entladen)</p> <p>507V / 48V</p>
<p>Battery Recharge Batterieentladung Recharge de la batterie</p> <p>Indirect Indirekt brückig</p>	<p>Max. Discharge Current Max. Entladestrom Tension nominale (max)</p> <p>16.3A</p>

2. Product label

3. Traceability label



1.4 Qualified personnel

This guide for the tasks and procedures described herein is intended for usage by skilled workers only. A skilled worker is defined as a trained and qualified electrician or installer who has all of the following skills and experience:

- Knowledge of the functional principles and operation of on-grid and off-grid (backup) systems.
- Knowledge of the dangers and risks associated with installing and using electrical devices and acceptable mitigation methods.
- Knowledge of the installation of electrical devices
- Knowledge of and adherence to this guide and all safety precautions and best practices.

2. Product Introduction

2.1 Technical data

2.1.1 Dimensions and weight

RESU10H (Type-C)

P/N EVESPBO100A0

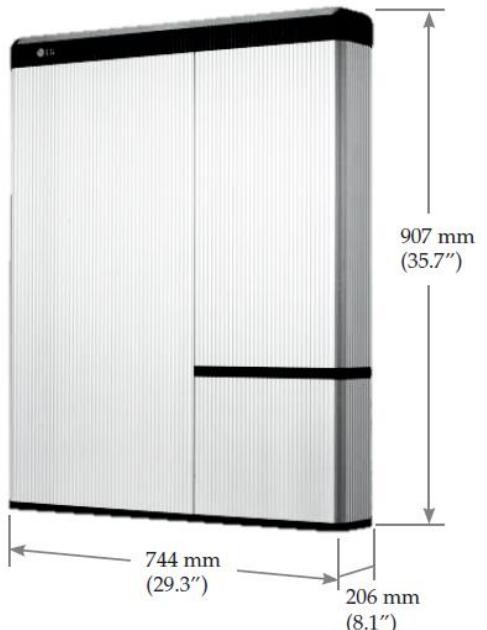
Width 744 mm (29.3“)

Height 907 mm (35.7“)

Depth 206 mm (8.1“)

Weight¹⁾ 99.8kg(220lbs)

1) A battery pack's weight varies slightly.



2.1.2 Performance

Electrical Characteristics

Total Energy Capacity	9.8kWh@25°C (77°F), 100% State of Energy	
Usable Energy Capacity¹⁾	9.3kWh	
Battery Capacity	63 Ah	
Voltage Range	Charge	468 to 550 VDC
	Discharge	430 to 507 VDC
Absolute Max. Voltage	570VDC	
Max. Charge/Discharge Current	10.7A@467V / 11.7A@427V	
Max. Charge/Discharge Power²⁾	5kW	
Peak Power³⁾ (only discharging)	7kW for 10 sec.	
Peak Current (only discharging)	16.3A@430V for 10 sec.	
Communication Interface	CAN	
DC Disconnect	Circuit Breaker	
Connection Method	Spring Type Connector	
User interface	LEDs for Normal and Fault operation	

Operating Conditions

Installation Location	Indoor / Outdoor (Wall-Mounted)	
Operating Temperature	14 to 113°F (-10 to 45°C)	
Operating Temperature (Recommended)	59 to 86°F (15 to 30°C)	
Storage Temperature	-22 to 131°F (-30 to 55°C)	
Humidity	5% to 95%	
Altitude	Max. 6,562ft (2,000m)	
Cooling Strategy	Natural Convection	

Certification

Safety	Cell	UL1642
	Battery Pack	UL1973 / CE / RCM / TUV(IEC 62619)
Emissions	FCC	
Hazardous Materials Classification	Class 9	
Transportation	UN38.3	
Ingress Rating	IP55	

※ Test Conditions - Temperature 25°C, at the beginning of life.

※ Energy is measured under specific condition from LGC (0.3CCCCV/0.3CC).

1) Value for Battery Cell Only(Depth of Discharge 95%).

2) LG Chem recommends 2.1kW for maximum battery lifetime.

3) Peak Current excludes repeated short duration(less than 5 sec. of current pattern).

2.2 Feature

- Compact Energy storage unit for domestic photovoltaic system compatibility
- Residential 400V DC battery pack system : Daily cycle residential battery system
- No Additional Devices : Protection Devices* Included
 - * Protection Devices
 - Inverter interface (between Battery Pack and Inverter) : Over Voltage, Over Current, External Short Circuit, Reverse Polarity, Inrush Current, Ground Fault, Over Temp.
 - Battery inside (between Li-Ion battery and DC/DC converter) : Internal Short Circuit, Over Voltage, Over Current, Over Temp, Under Voltage
- Flexible installation : Indoor or Outdoor

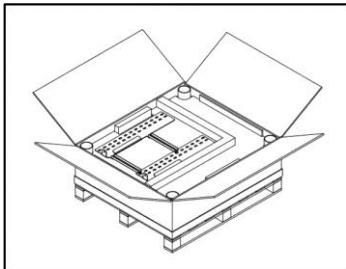
2.3 Packaging specification

Category	Contents			
Size (LxWxH) (mm)	960 (37.8")	1070 (42.2")	450 (17.7")	Outer Size
Qty/Box (ea)	1			1 piece X 2 layers
Packaging	Box	Corrugated Cardboard		Disposable
Materials	Inner	EPS		Disposable
	Pallet	Wood		Disposable
Weight	Product	102 (225lbs)		1 piece/Box (Battery + Package Items)
(kg)	Packaging	31 (68lbs)		Pallet + Box
	Gross	133 (293lbs)		Product + Packaging

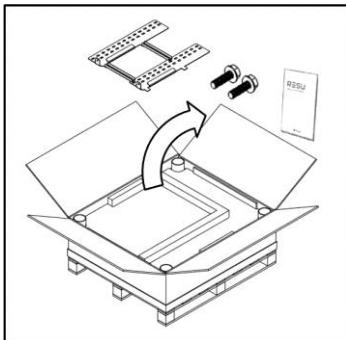
3. Installation

3.1 Mechanical requirements

3.1.1 Unboxing the package

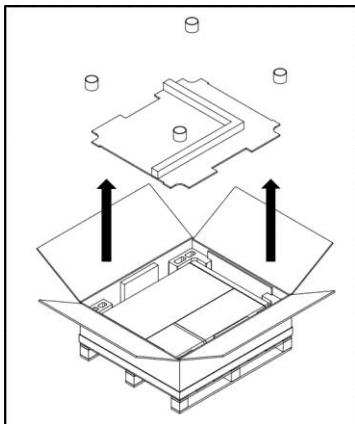


1. Cut the packing tape and open the carton.

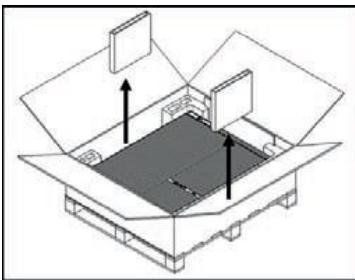


2. Pull out other items.

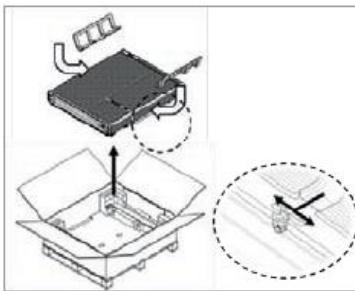
Take them out and check if any item is missing.
See Package items on section 3.1.2



3. Remove the wall bracket guide pad & cushioning pad & paper pipes (4ea)..



4. Remove the side pad.



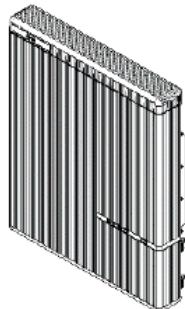
5. Pull out the battery pack using handles and stand it up.
(Lift handles are sold separately for this product.)

⚠ CAUTION

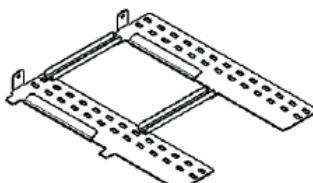
According to regional regulations, several people may be required for moving equipment.

3.1.2 Items in the package

These items are included in the package.



Battery pack



Wall bracket



M6 wall mount
bolts (2EA)



Manual

3.1.3 Installation locations

Required :

- There must be no highly flammable or explosive materials nearby.
- The ambient temperature should be within the range of 14 ~ 113°F (-10 ~ 45°C).
- Battery pack must be installed on walls that are upright and can support battery weight.
- Product can be installed indoors (ex. Basement or garage);or, outdoors but must be installed under an eave and out of direct sunlight.

Recommended :

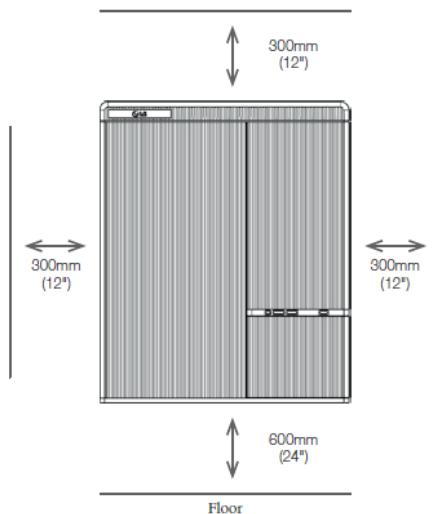
- The building should be designed to withstand earthquakes.
- The waterproof and properly ventilated area is recommended. (IP55)
- Install the product on a flat wall.
- Install this product out of reach of children and animals.

CAUTION

If the ambient temperature is outside the operating range, the battery pack stops operating to protect itself. The optimal temperature range for the battery pack to operating is from 59 to 86°F(15 to 30°C).

Frequent exposure to harsh temperatures may deteriorate the performance and life of the battery pack.

3.1.4 Clearance



- Recommended clearances for the left, right, top and bottom of the product is shown in the figure for the proper ventilation and installer convenience.

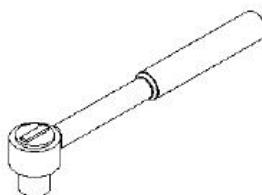
3.1.5 Tools & safety gears required

- **Tools**

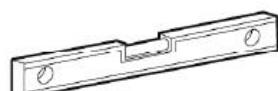
The following tools are required to install the battery pack :



Precision screwdriver



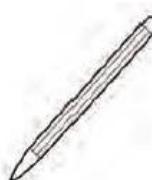
M6 Torque wrench



Inclinometer



Drill
(Min. Diameter 10mm, 0.4")



Pencil or Marker

- **Safety gears for personal protection**

It is recommended to wear the following safety gears when handling the battery pack.



Insulated gloves



Safety goggles



Safety shoes

NOTE

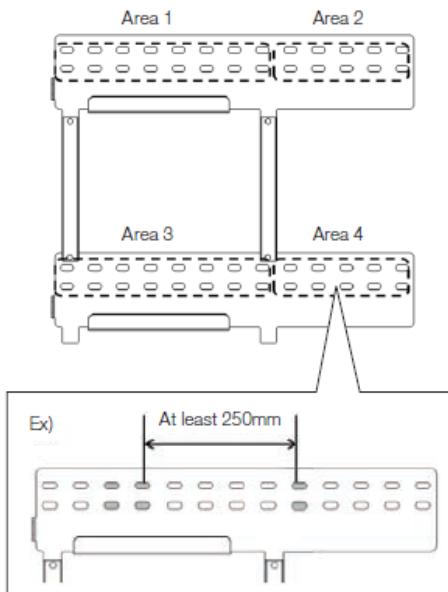
RESU HV is heavy and challenging to lift. Lift handles are recommended.

3.1.6 Mounting bracket

When installing the battery pack on a wall, make sure that the wall is capable of supporting the weight of the battery pack.

To mount the battery pack on a wall, take the following steps :

1. Mark the location on the wall for the holes.
2. Drill holes for fasteners in the wall.
3. Drive the fasteners through the mounting bracket into the holes.



- Recommended diameter : 10mm(0.4") Min.
- Recommended length : 70mm(2.8") Min.
- Recommended material : Stainless steel (8.8T)
- Recommended fastener count :
4(Area1)/2(Area2)/4(Area3)/2(Area4)
- Vertically
- Recommended minimum fastener clearance : At least 250mm (10")
ex. Between Area 1's last fastener and Area 2's first fastener

CAUTION

Make sure that the battery pack is at all times exposed to the ambient air.

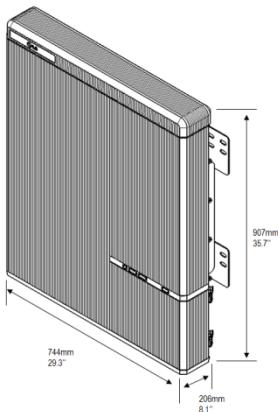
The battery pack is cooled by natural convection. If the battery pack is entirely or partially covered or shielded, it may cause the battery pack to stop operating.

3.1.7 Appearance and dimension

- **Appearance**

Proper handling and care is recommended as disassembly, change of color, scratches, leakage of liquid, and stains may influence the economic value of the battery pack.

- **Pack appearance and dimension**



- **Color and Material**

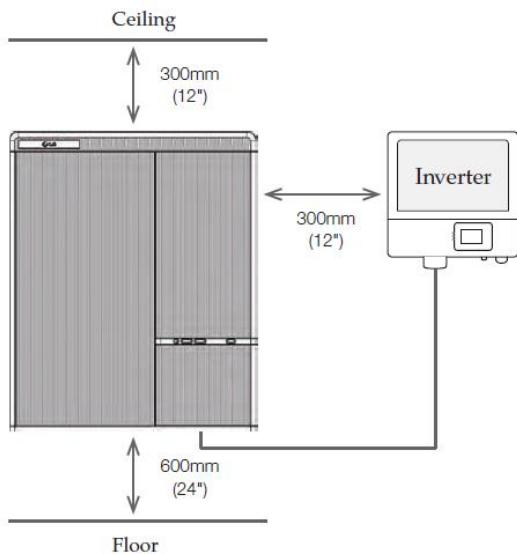
- Front / Rear Cover : Silver or Gold, Aluminum
- Top / Bottom / LED Cover : Black, Plastic

3.1.8 System clearance

Battery requires adequate clearance for installation, cabling and air flow.

Minimum clearance in the system configuration is as follows.

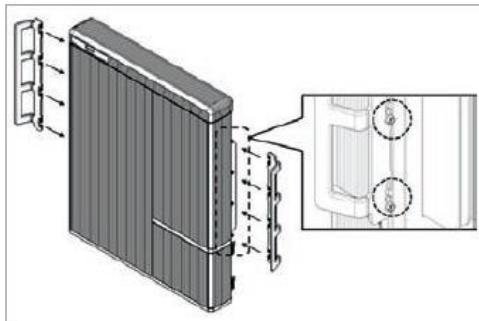
Cable connecting from inverter makes sure the installation guide manual for the inverter



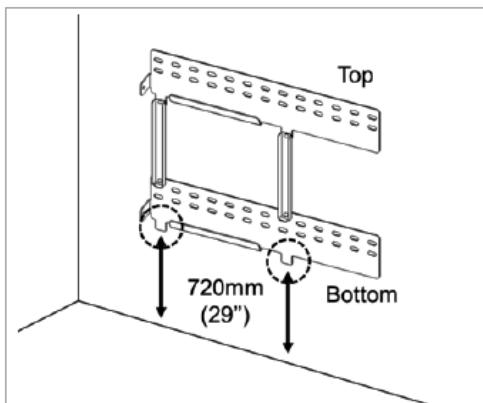
3.1.9 Installing the battery pack

CAUTION

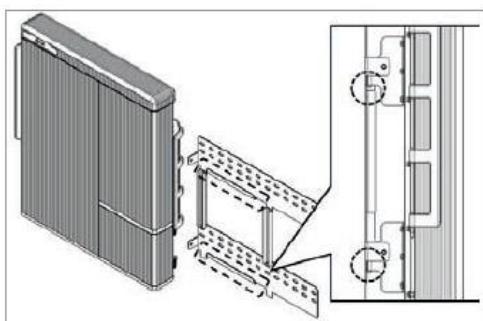
Make sure that the inverter AC and DC disconnects are turned off before connection the power cable to the battery pack.



1. Fix the lift handles to the hex-socket screws on the rear (marked position) of both left and right sides.



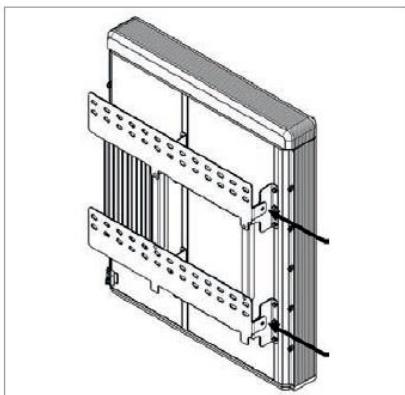
2. Mount the wall bracket to a wall. Tighten the screws, ensuring that they are horizontally driven into the wall. (Must be installed with recommended clearances(720mm[29"]) on the edge of the wall bracket as shown in the figure)



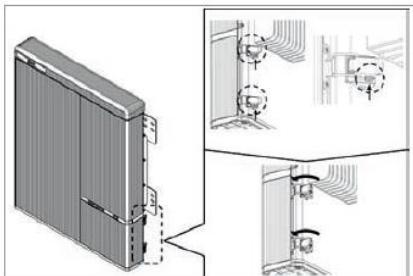
3. Mount the battery pack to a wall bracket's "U" shape clip using the support by lift handles. Remove the lift handles.

CAUTION

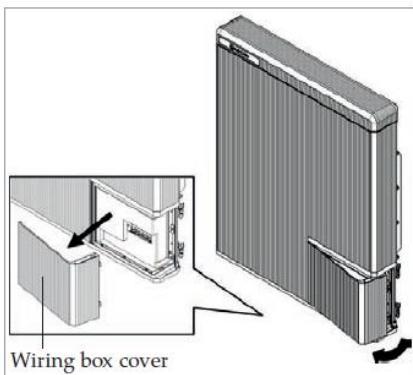
When installing the battery pack with lift handle, It is heavy to install around 100kg. Be sure to remove the obstacles from the surroundings and lift the battery pack with two people at the same time



4. Tighten the two hex-socket screws enclosed and remove the lift handles. The nuts for these screws are welded to the battery pack chassis. Tighten to a torque of 5 N•m using the M6 torque wrench.



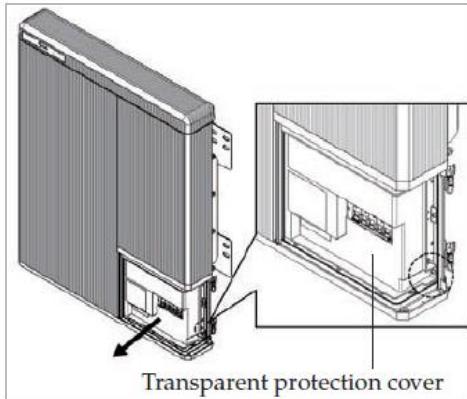
5. Press the two buttons and pull the two latches (marked position) on the rear side of the wiring box cover (hinged door).



6. Open the wiring box cover (about 2~10 degrees), and pull to remove it.

⚠ CAUTION

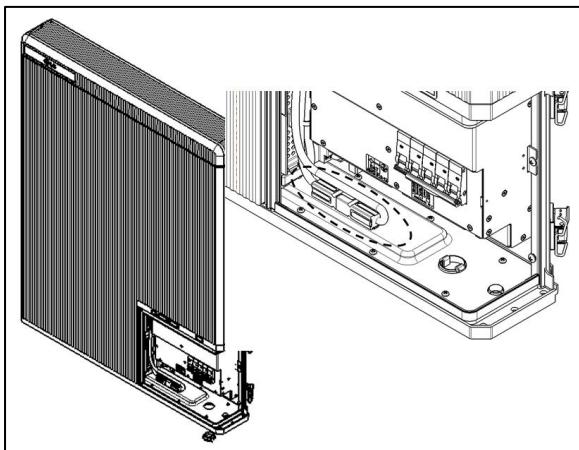
The wiring box cover is heavy.
[approx. 1.6kg(3.5lb)] If dropped it
may cause injury.



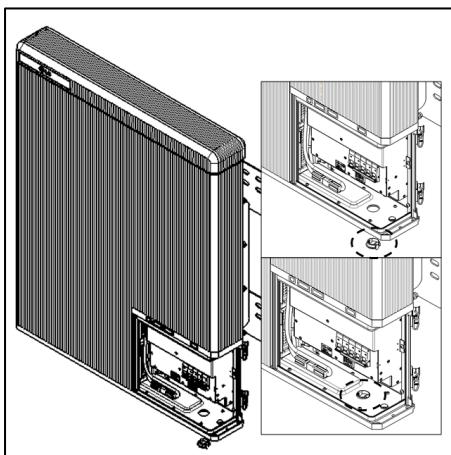
7. Loosen the screw (marked position), and remove the transparent protection cover.

⚠ CAUTION

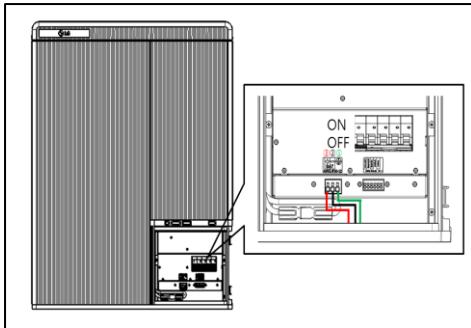
If you lose or break a protection cover, that violates NEC Regulation.



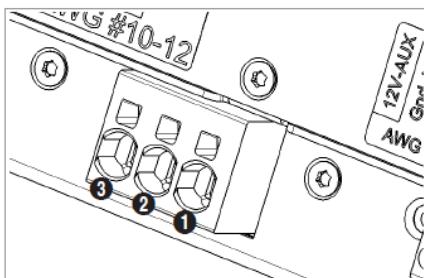
8. Assembly power cable connector after removing protection cover.



9. Remove the cap on hole in the bottom side, and assemble the $\frac{3}{4}$ " conduit plug.
In the case outdoor, it must be sealed to comply “IP55” [ex) gasket, sealing foam, silicon, etc], where the battery pack installation is outdoor.

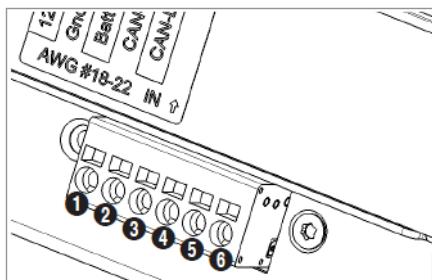


10. Connection Power / Communication cables, according to the labels marked.



11. See 3.2.1. for Power Cable specifications

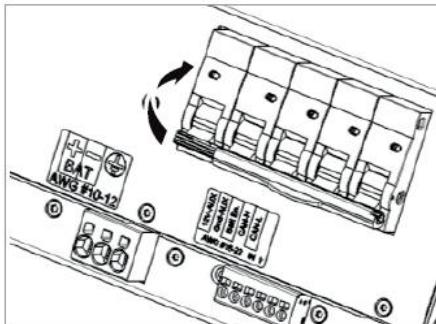
- a) Connect the ground wire to terminal 1.
- b) Connect the negative line of the power cable to terminal 2.
- c) Connect the positive line of the power cable to terminal 3.



12. See 3.2.1. for Communication Cable specifications

At first, connect the ground wire to terminal 2. Then, make connections to the other terminals one after another except terminal 6. Leave terminal 6 unconnected.

Install protection cover before turning on.



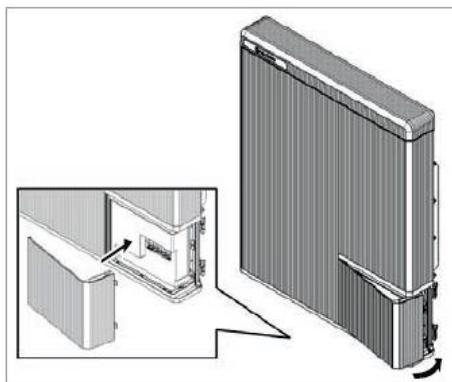
13. Connecting the battery pack to the inverter

Refer to the installation instructions for the inverter to connect the power cable and communication cable to the inverter.

Then, push the circuit breaker switch up so that it is in the ON position.

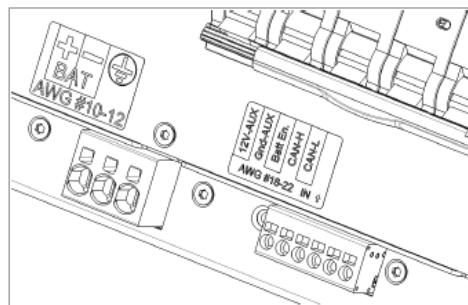
CAUTION

Please must do the switch on & off operation at the middle side of SHT31 and Ex9BP combined. It's forbidden to do the operation at the left or right edge side of combined body. Any wrong operation cause the products break off.



14. Reattach the transparent protection cover and tighten with the screw (Marked position) Close the wiring box cover. Reattach battery over the two latches on the rear.

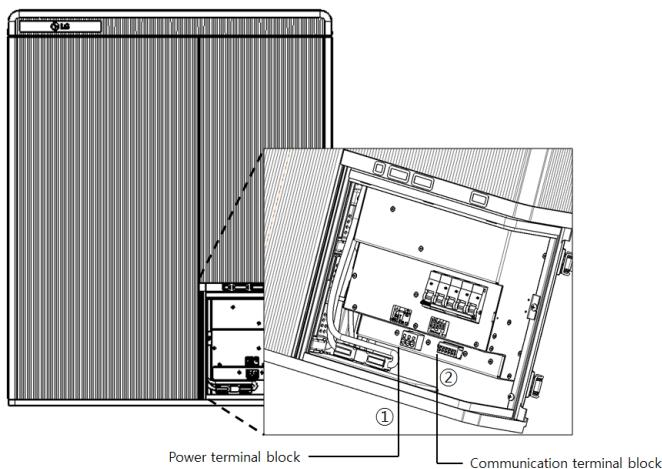
※ Connect/disconnect the wire to connector sequence



1. To remove one of the wires from its terminal, insert a small screwdriver into the rectangular hole above the terminal.
2. Apply slight pressure to the screwdriver and at the same time pull out the wire.

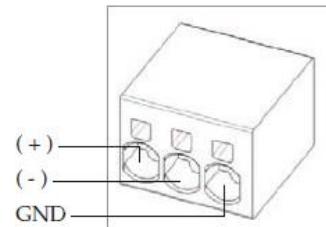
3.2 Cable connection

3.2.1 Spring terminal blocks



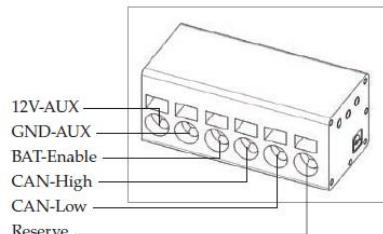
1. Power terminal block

- Max. cable length: 10m (35ft)
- Cable type : 4~10mm² (10~12AWG)
- DC 600V insulated
- Pinning
- Phoenix contact
- PCB terminal block SPT
5/3-V-7,5-ZB
- P/N : 1719325



2. Communication terminal block

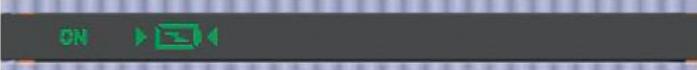
- Max. cable length: 10m (35ft)
- Cable type : 0.2~1.5mm² (18~22AWG)
- Pinning
- Phoenix contact
- PCB terminal block SPT
2,5/6-V-5,0
- P/N : 1991134



4. Commissioning

4.1 LED indicators

The LED indicators on the front of the battery pack show its operational state as follows:

LED Status	Action
	Power on, Idle
	Charging
	Discharging
	Fault

There are four LED indicators on the front of the battery packs to show its operating status.

ON: This indicator stays on while the battery pack is ON.

Charging: This stays on while the battery pack is charging.

Discharging: This stays on while the battery pack is discharging.

FAULT: This comes on when the battery pack is in a warning state.
See Troubleshooting on page 29

4.2 Powering up the battery pack

Put the battery pack in operation by taking the following steps :

1. Make sure that the circuit breaker switch is in the OFF position.
2. Move the circuit breaker switch to the ON position to turn on the main battery pack.
See if the battery pack is successfully initialized.
The power on indicator on the front should turn on in green.
3. Turn on the inverter.

4.3 Shutting off the battery pack

To shut down the battery pack, take the following steps :

1. Turn off the inverter.
2. Turn off the battery pack by moving the circuit breaker switch to the OFF position.
3. Make sure that every indicator on the battery pack is off. It would take 60 seconds at maximum for the indicators to turn off.

5. Troubleshooting

5.1 Troubleshooting

Check the indicators on the front to determine the state of the battery pack. A warning state is triggered when a condition, such as with voltage or temperature, is beyond design limitations. The battery pack's BMS periodically reports its operating state to the inverter.

When the battery pack falls outside prescribed limits, it enters a warning state. When a warning is reported, the inverter immediately stops operation.

Use the monitoring software on the inverter to identify what caused the warning. The possible warning messages are as follows:

- Battery Over Voltage
- Battery Under Voltage
- Battery Over Temperature
- Battery Under Temperature
- Battery Discharge Over Current
- Battery Charge Over Current
- BMS Internal Communication
- Battery Cell Voltage Imbalance

The abnormal state is cleared when the battery pack recovers normal operation. If battery pack is not working correctly and the issue persists, contact a qualified personnel, Installer or LGC regional contact point.

NOTE

For a serious warning, if no proper corrective actions are taken by the inverter, the battery pack's circuit breaker automatically trips to protect itself.

CAUTION

If the battery pack or the inverter indicates FAULT or fails to operate, contact LGC regional contact point(page 34) or your distributor immediately.

5.1.1 Post-Installation Check List

	YES	NO
1. Visual check if the wiring matches with the installation manual. (3.2 Cable connection)	<input type="radio"/>	<input type="radio"/>
2. The Circuit Breaker is ON.	<input type="radio"/>	<input type="radio"/>
3. The battery "ON" LED is ON.	<input type="radio"/>	<input type="radio"/>
4. The inverter power is ON.	<input type="radio"/>	<input type="radio"/>
5. The inverter has the latest firmware. ¹⁾	<input type="radio"/>	<input type="radio"/>
6. The inverter recognizes the battery. ²⁾	<input type="radio"/>	<input type="radio"/>
7. The battery can operate after installation is correctly done.	<input type="radio"/>	<input type="radio"/>
7-1. The AC grid is connected.	<input type="radio"/>	<input type="radio"/>
7-2. The Meter is installed.	<input type="radio"/>	<input type="radio"/>
7-3. The government approval is complete.	<input type="radio"/>	<input type="radio"/>
8. IF ANY OF #7 IS CHECKED AS "NO" OR THE INVERTER NEEDS TO BE TURNED OFF, TURN OFF THE CIRCUIT BREAKER. ³⁾	<input type="radio"/>	<input type="radio"/>

5.1.2 Troubleshooting Guideline

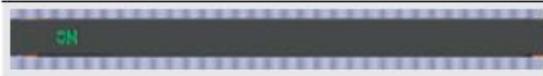
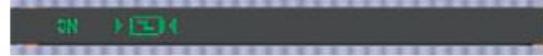
If the battery LED is OFF

1. Turn off the Circuit Breaker.
2. Turn off the inverter. Verify there is no power at the battery connection.
3. Unplug all the wires and reconnect. Re-check the wiring on the battery is done correctly. Refer to the installation manual (3.2 Cable connection).
4. Turn on the Circuit Breaker.
5. Turn on the inverter.
6. If the LED is still off, turn off the Circuit Breaker.
7. Contact LGC regional contact point.

-
- 1) Contact the inverter manufacturer.
 - 2) Refer to the inverter installation manual or troubleshooting guideline.
 - 3) Refer to the User guide or Installation manual (3.2 Cable connection) for the location of the battery. (Circuit Breaker.)

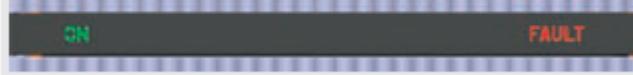
If the battery LED is ON, but the battery is not charging or discharging

1. Update both the inverter and battery firmware version. Refer to the inverter's troubleshooting guide for instruction.
2. Check the inverter's setting for battery. Refer to the inverter's troubleshooting guide for the battery set-up instruction.
3. If the battery is recognized, inverter set up is correct.
4. If the issue persists,
 - 4-1. Turn off the Circuit Breaker.
 - 4-2. Turn off the inverter. Verify there is no power at the battery connection.
 - 4-3. Unplug all the wires and reconnect. Re-check the wiring on the battery is done correctly. Refer to the installation manual (3.2 Cable connection).
 - 4-4. Turn on the Circuit Breaker.
5. If the battery set up is correctly done, but the battery still does not operate, turn off the Circuit Breaker.
6. Contact LGC regional contact point.

LED Status	Action
	Power on, Idle
	Charging
	Discharging

If the battery FAULT LED is ON

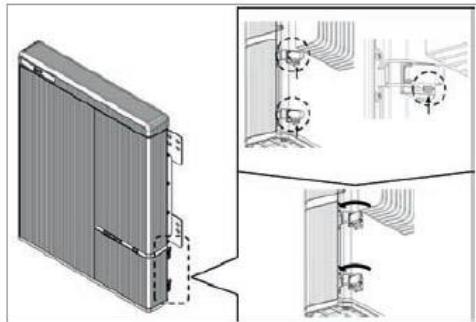
1. Check if the inverter recognizes the battery. Refer to the inverter's troubleshooting guide on the battery set-up instruction.
2. Read the battery's fault ID through the inverter monitoring program via PC. Refer to the inverter's troubleshooting guide for instruction.
 - 2-1. Send the fault ID to LGC regional contact point.
 - 2-2. Turn off the Circuit Breaker.
 - 2-3. Wait further instruction from LGC

LED Status	Action
	Fault

6. Uninstallation & Return

6.1 Return/replacement instructions

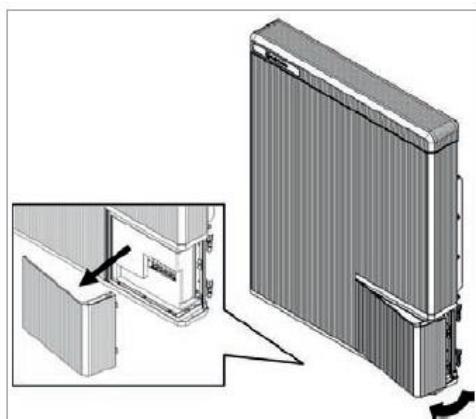
6.1.1 Uninstallation from the wall



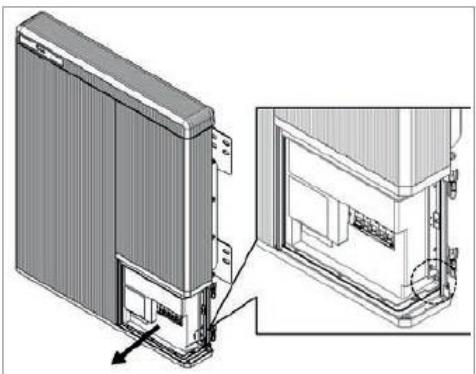
1. Switch OFF the Inverter before starting the uninstallation of the battery pack.

When the inverter operate(switch on/off), installer must follow the installation guide for the inverter

2. Press the two buttons and pull the two latches (marked position) on the rear.

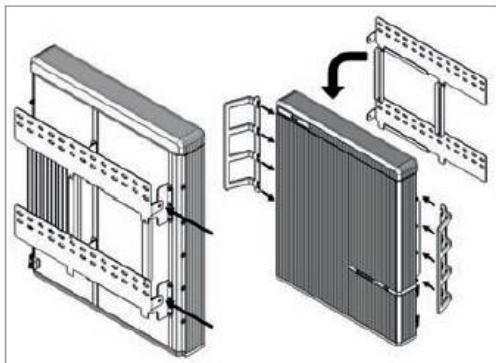
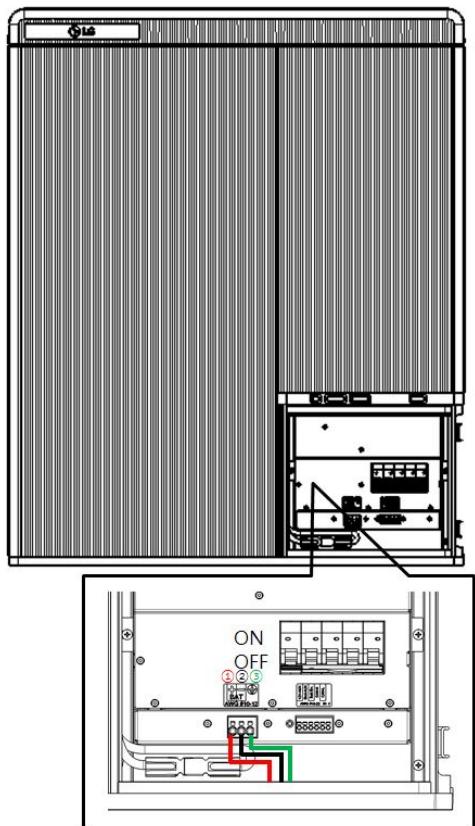


3. Open the wiring box cover (about 2~10 degrees), and pull to remove it.



4. Switch off the circuit breaker.

5. Loosen the screw (marked position), and remove the transparent protection cover.



6. Check for voltage at power cable terminal.
7. Disconnect the communication cable from the communication port.
8. Disconnect the power cable from the terminal block.
Disconnect the positive terminal (+) ① first, and next the negative terminal (-) ② and finally ground terminal ③.
9. Disassembly power cable terminal.
10. Assemble transparent protection cover.
Close the wiring box cover, and lock the ratchet.

11. Loosen the two hex-socket screws using a socket wrench to detach the battery pack from the wall using lift handles.

⚠ CAUTION

According to regional regulations, several people may be required for moving equipment.

12. Repack in Box (See 3.1.1)

6.1.2 Contact information

Damaged batteries are dangerous and must be handled with extreme caution. They are not fit for use and may pose a danger to people or property. If the battery pack seems to be damaged, contact LGC regional contact point or your distributor.

Use the contacts below for technical assistance. These phone numbers are available only during business hours on weekdays.

Service Contact

HQ (KOR) / Other Regions	Address	29, Gwahaksaneop-3-ro, Oksan-myeon, Heungdeok-gu, Cheongju-si , Chungcheongbuk-do, South Korea
	Email	essservice@lgchem.com
US	Address	1064 Chicago Rd, Troy, MI 48083, USA
	Telephone	+1 888 375 8044
	Email	CSNorthAmericaESS@lgchem.com
Europe	Address	Otto-Volger Str. 7C 65843 Sulzbach (Taunus), Germany
	Telephone	+49 6196 5719 660
	Email	techcentereu@lgchem.com
Australia	Address	Unit 12, 25-37 Dunlop Road, Mulgrave, 3170, Victoria, Australia
	Telephone	+61 1300 178 064
	Email	essserviceau@lgchem.com



LG Chem

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<http://www.lgesspartner.com> <http://www.lgchem.com>

